



NEW REPLACEMENT PARTS FOR HEAVY EQUIPMENT

Quality Claim Form - for Water Pump claims only

6100 NW 77th Ct
Miami, Florida 33166
Tel: 305-592-9769, Fax:786-336-5719

Date

Customer Information

Company name * CTP customer no.
Costex Order no. Invoice Date
Costex invoice no. *
Costex sales associate *

Part Information

Part Number Quantity in claim *
Date of installation
How many hours was the part used Serial no. *
Production code Machine model *

Problem Guide- check the causes that apply to your claim

Motor

- Proper coolant level
Vapor from radiator
Loose radiator cap
Contaminated oil with coolant
High water temperature
Overheat gauges or alarm sounds
Pump does not correctly mount to engine

Pump

- Impeller / Gear bolt loose
Impeller loose/ Rubbing on housing
Bearings making noise
Coolant spilling from weep hole
Discoloration of the inner pump housing
Damaged seals
Corrosion on the inner pump
Cracked housing
Incorrect outlet/ inlet port sizes

Other information

This claim was submitted by * fax no. *
Position Country
Contact telephone no. * fields marked with " * " are mandatory
E-mail *